

Name: Dr. Matthew Mallen - Orient Heights Chiropractic

	Overall outcomes* for :			
	Disc Herniation	Disc Degenerations	Sciatica Radiculopathy	Overall
86% or More				
71% to 85%				
56% to 70%				
41% to 55%				
Less than 40%				

Comments:

I am disappointed with the results that I get. I am very reluctant to recommend the treatment since the rate of success is poor relative to the cost to the patient. This is especially because few insurers will provide reimbursement. A patient pays thousands out of pocket and gets no result. I would love to sell the machine. Also the touchscreen is shoddy and often freezes. All such equipt. is greatly overpriced relative to their true manufacturing costs.

* The above data is not peer reviewed. It is the subjective response from a Physician grading their clinical results with the SpineMED[®] System.

1028

November 26, 2010

Dr. Matthew Mallen
Orient Heights Chiropractic
1214 Bennington Street
East Boston, MA
02128

Dear Dr. Mallen:

As part of our ongoing effort to continually improve the SpineMED® System, we are collecting clinical performance data from all users of the device.

Please complete this survey and fax it toll free to 866-990-4445, or email a copy to info@spinemed.com.

Thank you for your support.

Best regards,
Tim Emsky

CLINICAL PERFORMANCE SURVEY

1. Please rate your overall patient outcomes for patients with Disc Herniations. (choose one)
 Less than 40% 41% to 55% 56% to 70% 71% to 85% 85% or more

2. Please rate your overall patient outcomes for patients with Disc Degenerations. (choose one)
 Less than 40% 41% to 55% 56% to 70% 71% to 85% 85% or more

3. Please rate your overall patient outcomes for patients with Sciatica Radiculopathy. (choose one)
 Less than 40% 41% to 55% 56% to 70% 71% to 85% 85% or more

4. Please rate overall patient satisfaction with SpineMED® treatment. (choose one)
 Extremely Unsatisfied Unsatisfied Neutral Satisfied Extremely Satisfied

Additional Comments:

I AM DISAPPOINTED WITH THE RESULTS THAT I GET. I AM VERY RELUCTANT TO RECOMMEND THE TREATMENT SINCE THE RATE OF SUCCESS IS POOR RELATIVE TO THE COST TO THE PATIENT. THIS IS ESPECIALLY BECAUSE FEW INSURERS WILL PROVIDE REIMBURSEMENT. A PATIENT PAYS THOUSANDS OUT OF POCKET AND GETS NO RESULT. I WOULD LOVE TO SELL THE MACHINE. ALSO THE TOUCHSCREEN IS SHODDY AND OFTEN FREEZES. ALL SUCH EQUIPMENT IS GREATLY OVERPRICED RELATIVE TO THEIR TRUE MANUFACTURING COSTS.